

FAQ for toll in the Czech Republic

General information

- **Why has the toll operator changed?**

The Czech Ministry of Transportation has issued a new invitation to tender for toll collection for the period starting in 2020. In addition to Kapsch, the Czech-Slovak consortium CzechToll / SkyToll, the Hungarian National Toll Payment Systems and T-Systems from Germany participated in the tender. CzechToll / SkyToll won the tender.

- **When did the new toll system started?**

The operator CzechToll / SkyToll has been taken over from Kapsch on 1.12.2019. If no new OBU is installed in a vehicle from 1 December 2019, a fine will be imposed.

- **What changed with the new operator?**

Since 1 December a new electronic toll collection system for vehicles over 3.5 tonnes has been introduced in the Czech Republic. This new system involves a new technology. Therefore all existing OBUs of the previous operator Kapsch are no longer functional and have to be replaced. The new toll operator uses flexible satellite technology that combines a global navigation satellite system (GNSS), microwave technology (DSRC) for short-range communications and mobile GSM technology (Global System for Mobile Communications). The technology effortlessly handles an increase in traffic volume without the need for costly new roadside infrastructure for toll collection.

- **Which vehicles are subject to tolls?**

In the Czech Republic, all vehicles with a permissible total towing weight over 3.5 t are subject to toll. The new toll system does not differ with regard to toll payments.

- **How much is the toll?**

The toll fees are laid down by government regulation no. 26/2010 GS of the Czech Republic. The toll on the respective route sections is based on route length (number of kilometres) and vehicle category (number of axles and emission class).

Ordering the new Czech Toll OBU (MYTO CZ OBU)

- **How do I register for the new OBU?**

As of now the registration has to be done via [UTA Service Center](#).

- **Which documents do I have to submit?**

Trade register excerpt

For a successful initial registration with the toll operator, please also send us a copy of the currently valid excerpt from the commercial register, not older than 3 months, in duplicate. It is necessary that both excerpts from the commercial register are either certified in original form or, if they are electronically generated excerpts, that they have the addition "This excerpt is electronically generated and valid without signature".

Vehicle documents – copy of registration document and possibly emission class certificate

For vehicle registrations, a copy of the vehicle registration document (front and back are required, otherwise the registration will be rejected) and further supporting documents such as emission class certificates (CEMT / COC) are required. For non-EU countries, the emission class certificate is mandatory.

Contracts: "Agreement", "Appendix no. 1" and "Appendix no. 2"

After you have completed the registration in the UTA Service Center, UTA creates the Agreement, Appendix no. 1 as well as Appendix no.2. You will receive an e-mail with these registration documents. These must be signed and then sent by post to UTA. The documents have to be submitted in the original in duplicate.

• **Is it possible to speed up the registration process for the new OBU?**

You can issue a Power of Attorney to UTA. With the Power of Attorney, you authorize UTA to manage and sign documents on your behalf. Please send us the original copy of the power of attorney in duplicate by post. For each additional vehicle, which is registered, UTA takes over the registration and order of the OBU. Save time and effort. If you choose this option, all we need is the Power of Attorney and the original excerpt from the commercial register in duplicate.

• **Does the Power of Attorney need to be confirmed by authority/notary?**

The Power of Attorney doesn't have to be confirmed by authority/notary.

• **Can the vehicle data/registration number be changed?**

The registration number cannot be changed. If a registration number change is necessary, the vehicle has to be registered again.

• **You want to continue to settle the toll in the Czech Republic in prepay mode? What do I have to do?**

A pre-registration via UTA Service Center is not necessary. Please collect the new prepay OBU at the point of sale.

• **Which documents are needed to conclude a Prepay contract at the point of sale?**

At the point of sale the original vehicle registration certificate (and if necessary the emission class certificate) are required.

Receiving the new Czech Toll OBU

• **When will I receive the new OBU?**

Following a successful registration, you receive an information via email that your OBUs can be collected at selected contact points and points of sale.

• **How will I get the new OBU?**

Please pick up your OBUs at selected contact points and points of sale. Shipment is no longer provided by the toll operator.

- **How can I obtain an OBU at a point of sale?**

After UTA receives the confirmation from the toll operator, you get an information with a collection code via e-mail. With this code, the new OBU can be collected at one of the points of sale. The deposit of the OBU will be charged with the next UTA invoice.

- **What documents are needed to pick up a registered OBU at the point of sale?**

Original of vehicle registration certificate (if necessary emission class certificate).

- **How to install the new OBU?**

The OBU is a plug and play device; it is connected to the power supply through the cigarette lighter. This means that the new OBU can be installed permanently (fix installation by 12V socket possible), but it is not necessary to install it permanently. Battery in OBU allows operating.

- **How does the new OBU look like?**



Return of old OBU (premid Box)

- **How do I return the old OBU?**

Since 31.05.2020, the premid Box is no longer returnable.

Return of new MYTO CZ OBU

- **How do I return the new OBU?**

You can return your MYTO CZ OBU at any distribution point by presenting the original vehicle registration document.

Alternatively, you can return your MYTO CZ OBU by post to the address below. Please note, that for this purpose, the toll operator's complaint form must be enclosed - fully completed and signed.

Annex NET s.r.o.
České družiny 5
160 00 Praha 6
Czech Republic

Invoicing

- **How does the UTA invoicing work?**

As usual, the Czech toll transactions are invoiced twice a month. You receive a clear and transparent UTA invoice listing all your transactions in the usual quality.

Costs

- **What are the costs of the change for you?**

The new OBU deposit will increase to approximately €100 per OBU. The deposit will be charged by the toll operator as before and will be deducted from your next UTA invoice after successful registration.

- **Will there be any changes in toll rates?**

There won't be a change in toll rates.